

BIPROGY Group AI Policy

1. Purpose

The BIPROGY Group regards AI as a key technology that helps to create value for customers, address social issues, and build a sustainable society. At the same time, the Group recognizes the social responsibility that the use of AI entails. Guided by the BIPROGY Group Purpose and the Group's unique approach to value creation, we make the fullest possible use of the opportunities AI offers for creating value while practicing the use of "responsible AI" — which is AI that is applied on the principle of human agency and with due regard for safety, fairness, transparency, and reliability. We also seek to understand expectations and concerns regarding AI and aim to deliver value to society by engaging in ongoing dialogue with stakeholders. This policy sets out the Group's basic principles for developing, providing, and using AI.

2. Scope

This policy covers the AI systems, generative AI services, and AI-enabled business processes that the BIPROGY Group uses in its operations or provides to customers and society, along with the data, models, and operational practices associated with them. It applies to all work related to the development, provision, and use of AI, as well as to all Group officers and employees engaged in such work. The development, provision, and use of AI here encompass the entire AI lifecycle, including planning, procurement, operation, monitoring, and maintenance. The Group also shares this policy with suppliers, business partners, and other parties involved in such work, and it seeks their understanding and cooperation in achieving responsible AI.

3. Human Agency

The BIPROGY Group uses AI as a technology that supports and extends human judgment, creativity, and responsibility, rather than substituting for them. In using AI, the Group respects human dignity, personal autonomy, and people's capacity to take an active part in decisions that concern them. In particular, where a decision is significant or the potential impact is high, the Group ensures appropriate human involvement and review and that ultimate responsibility rests with people.

4. Compliance with Laws and Regulations

In developing, providing, and using AI, the BIPROGY Group complies with applicable laws, regulations, contractual obligations, and internal rules. Accordingly, the Group does not develop, provide, or use AI in any manner prohibited by applicable laws or regulations. In addition, the Group conducts necessary checks and assessments and takes appropriate measures in light of legal requirements relevant to AI, including the protection of personal information, copyright, trade secrets, consumer protection, and obligations under industry-specific legislation. The Group stays abreast of laws and regulations governing AI, as well as government guidelines and developments at public institutions, and revises its operational policies and control measures as needed. The Group handles inquiries, requests for cooperation, and similar matters from relevant authorities appropriately, in light of legal, contractual, and information-protection requirements.

5. Protection of Rights

In developing, providing, and using AI, the BIPROGY Group respects individual dignity, personal interests and privacy, copyright and other intellectual property rights, trade secrets, and other third-party rights and interests. When the Group handles personal information or other information requiring protection using AI, it rigorously ensures that the purpose of use is clearly defined, that acquisition, use, storage, and provision are handled properly, that use is limited to the extent necessary to achieve the specified purpose of use, and that access controls are applied. Where there is a suspicion that rights may have been infringed, the Group conducts an impact assessment, reconsiders how it uses AI, examines alternative approaches, and takes other necessary measures.

6. Security and Safeguarding

The BIPROGY Group appropriately protects AI-related data, models, prompts, configuration information, connected services, and operating environments, and it works to ensure information security. When using external AI services, or external services that incorporate AI functionality, the Group conducts the necessary assessments from the standpoints of confidentiality, integrity, and availability, and puts appropriate safeguards in place. The Group also establishes and continually reviews countermeasures against anticipated AI-specific threats in its use, such as prompt injection, information leakage, and misuse.

7. Fairness

In developing, providing, and using AI, the BIPROGY Group works to ensure fairness so that no unfair discrimination, disadvantage, or bias arises with respect to any individual or group. In doing so, the Group respects diverse values and individual users' circumstances and strives to ensure inclusivity in the use of AI. Taking into account the purpose for which the AI is used, the people affected, the context of use, and the degree of impact, the Group works to mitigate adverse impacts and pursues continuous improvement, through measures such as identifying bias in data, models, outputs, and business processes and ensuring appropriate human involvement.

8. Transparency

The BIPROGY Group maintains the ability to appropriately explain to those concerned the purpose of AI use, its scope of application, the expected benefits, and its principal risks. For decisions, recommendations, or content generated using AI, the Group works to ensure transparency by providing the information required based on the nature of the output and the context of use.

9. Safety and Robustness

The BIPROGY Group identifies the risks associated with introducing and operating AI — including malfunction, erroneous judgment, and inappropriate output — and works to ensure safety, reliability, and robustness. It takes measures appropriate to the purpose of use and to the magnitude of the potential impact. Should unexpected behavior or serious impact be identified, the Group promptly determines the extent of the impact and works to minimize harm and prevent recurrence.

10. Governance

The BIPROGY Group clarifies the policies, roles, responsibilities, and decision-making processes relating to the development, provision, and use of AI and establishes an appropriate AI governance structure. Throughout the AI lifecycle, from its development to provision and use, it also monitors risks and impacts on an ongoing basis and works to ensure proper management and accountability.

In developing, providing, and using AI, the relevant departments work together to take the necessary actions based on a risk-based approach that reflects the purpose of use, the context of use, and the degree of impact.

The Group keeps material matters concerning AI aligned with its management policies and business strategy, with the responsible department and relevant departments working together to carry out the necessary consideration, response, and review.

The Group also continuously monitors AI use, risks, incidents or failures, and improvement progress and enhances governance effectiveness through necessary reporting and corrective action. Furthermore, under management's responsibility, it works to build a structure to drive AI governance across the organization. Where problems or concerns arising from the development, provision, or use of AI come to light, the relevant departments work together to establish the facts and take required responses.

11. Environmental Sustainability

The BIPROGY Group recognizes the environmental impact arising from the computing resources and energy consumed in developing, providing, and using AI. Working with partners and service providers, it seeks to keep that impact from becoming excessive by selecting and operating efficient technologies, acting with due regard for sustainability and environmental protection.

12. Education, AI Literacy, and Talent Development

To ensure Group officers and employees understand both the benefits and risks of AI and practice responsible AI use, the BIPROGY Group continuously provides education, awareness-raising, and talent development covering such matters as the requisite knowledge, skills, and ethics. Training content is updated in a timely manner in response to AI-related incidents, legislative amendments, technological trends, and revisions to internal practice.

13. Approval, Implementation, and Oversight of This Policy

This policy is deliberated upon and approved by the Executive Council, reported to the Board of Directors, and implemented under the Board of Directors' supervision. It is reviewed regularly, at least

once a year. Where laws and regulations, societal expectations, technological trends, the business environment, or AI use change significantly, it will be reviewed and revised as necessary. Any revision will promptly be communicated to Group officers and employees. The status of implementation of the items set out in this policy is compiled regularly, at least once a year, and the results are reported to the Board of Directors. Upon receiving reports from the executive side, the Board of Directors appropriately supervises the fulfillment of this policy and the need for any review.

To ensure that this policy operates effectively, the specific requirements for the development, provision, and use of AI are set out in the AI Standards and other related documents.

Effective: September 29, 2026